



CUSTOMER INFORMATION

Outdoor Activities Island Römer Adventures Inc. during COVID-19

Published by: Richard Römer

Date: 2 June 2020

We want you to have a safe, relaxed and enjoyable experience and therefore Island Römer Adventures Inc. implemented the following guidelines and operating procedures during the COVID-19 pandemic.

Before We Go

All participants including the guide should monitor their personal health before they go; a useful self-check is available at the BC COVID-19 App or website <https://bc.thrive.health/covid19/en>. In general, if you recently have been outside BC, have a fever or a cough and/or are subject of a provincial / territorial / local health order you should **NOT** attend an outdoor activity with us but should self-isolate, refrain from coming in close contact with others and seek appropriate medical attention if necessary.

Group Size

The group size will be limited to you and your extended social circle (your 'household') with a maximum of 6 people and 1 guide per tour.

Tour Length

We will provide half day and day tours only at this moment until restrictions have relaxed.

Physical Distancing

We will maintain two metres distance between the guide and you and your extended social circle during the outdoor activity. Paddlers enter the kayak one at a time with verbal instruction but limited physical support from the guide. It is expected members of your group will help each other if required with getting in and out of the kayak, adjust foot pedals and place spray skirt around coming on kayak. During kayaking a distance of two metres should be maintained on the water.

Sanitation

Participants bring their own sanitation-kit: hand sanitizer, soap and towel. Kayaks and equipment are sanitized beforehand and will be cleaned after the activity by the guide. Please bring your own non-medical face mask in events where physical distancing is unattainable (first aid emergency, capsized).



Food Handling

We will refrain from providing food or drinks during a tour; please bring your own lunch, snacks and drinks. We will provide dry bags for safe transport of your food.

We made the following video which summarizes what to expect when joining one of our tours:

https://youtu.be/Rh_yvwOZd5Y

Safety Contingencies

Your guide will try to make your experience as safe as possible and we recommend the use of two-person kayaks for increased safety and comfort. During the outdoor activity, unnecessary risk should be avoided; paddlers and the guide should use common sense and avoid situations with undue risk including the potential need for emergency personnel and first responders.

When an incident or emergency (first aid, capsize) occurs on or off the water the guide may come within two metres of or in physical contact with a participant. Depending on the urgency (capsize may require a quick response in comparison to a minor first aid incident) the guide will wear gloves and a non-medical facemask and will have hand sanitizer available should contact become necessary.

I have read, understand and acknowledge the information, performed a COVID-19 self-assessment and do not have symptoms and accept the additional risks and liability for myself and my 'household' during the COVID-19 pandemic.

<u>Name:</u>	<u>Signature:</u>	<u>Date:</u>
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____
4. _____	_____	_____
5. _____	_____	_____
6. _____	_____	_____